



ROTAREX
VALVES - FITTINGS - REGULATORS



Quality Policy

The Rotarex Executive Committee is fully committed to support the implementation and continuous improvement of its quality management system and maintenance of its effectiveness by:

- ★★ Meet "Customer Satisfaction" and to exceed their expectations;
- ★★ Strengthen motivation and confidence of personnel for their work;
- ★★ Employ the process approach, which incorporates the Plan-Do-Check-Act (PDCA) cycle and risk-based thinking;
- ★★ Improve the internal and external communication by acting on culture and with adequate technological means;
- ★★ Activate an effective benchmarking to place the organization in a leading position;
- ★★ Meet internal requirements, customer requirements, statutory and regulatory requirements in force (including safety & personal data protection) and provides a basis for the establishment and review of quality objectives;
- ★★ Maintain Certification for the different Business Units as well as in all Manufacturing locations worldwide, where applicable.

These strategic objectives are included in the Rotarex Group Strategy. The performance of every Process of each Business Unit is measured with dedicated Key Performance Indicators (KPIs), coherent with the resources and the role that the Rotarex Group covers, and communicated throughout the entire organization.

In the awareness of the importance that human resources assume in the execution of individual processes, the management is committed to maintain adequate resources at all levels of the structure, identify the training needs of staff to ensure the maintenance of skills, professional growth, and the right motivation.

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For the Executive Committee.

Philippe SCHMITZ
Director and Deputy CEO